# **Service Bulletin**

Mazda North American Operations Irvine, CA 92618-2922



© 2006 Mazda Motor of America, Inc.

Subject: Bulletin No: 09-025/06

Last Issued: 06/16/2006

# **BULLETIN NOTE**

This bulletin supersedes the previous bulletin 09-019/05, issued on 10/05/05. The APPLICABLE MODEL(S)/ VINS, DESCRIPTION, and REPAIR PROCEDURE have been revised.

# APPLICABLE MODEL(S)/VINS

The following models that are equipped with Sirius Satellite Radio Kit

SIRIUS SATELLITE RADIO ACTIVATION - SERVICE TIP

2005 - 2007 Mazda3

2006 - 2007 Mazda5

2005 - 2007 Mazda6

2006 - 2007 Mazdaspeed6

2005 - 2007 RX-8

2007 CX-7

2007 B-Series Truck

2004 - 2005 Miata

2006 - 2007 MX-5

2005 - 2006 Tribute

2004 - 2006 MPV

## DESCRIPTION

To verify proper installation of Port or Dealer installed Sirius Satellite Radio Kit and to activate Sirius Satellite Radio service, perform the Activation Pre-Check. Vehicles with Sirius Satellite Radio Kits can be activated by the dealer or the customer.

# REPAIR PROCEDURE

## **ACTIVATION PRE-CHECK**

Confirm the kit installation was performed correctly by turning the radio ON and pressing the SAT button.

- If test channel 184 appears on the display and advertisement audio is being broadcast from Sirius, the radio is ready for subscription activation.
- If nothing occurs after pressing the SAT button with the radio ON and the vehicle parked outside with no obstructions of any kind so as not to block the satellite signal to antenna, then troubleshooting will need to be performed on the installation and/or kit components.

Page 1 of 2

| <b>Bulletin No:</b> 09-016/06       | Last Issued: 06/16/2006 |
|-------------------------------------|-------------------------|
| © 2006 Mazda Motor of America, Inc. |                         |

#### **ACTIVATION**

- 1. Be prepared to provide vehicle VIN and ESN# to Sirius.
  - Port Installation: If Satellite Radio Kit was installed at the Port, the 12-digit ESN# should be recorded on the last page of the Satellite Radio Kit "Owners Manual" found in the glove box.
  - Dealer Installation: If Satellite Radio Kit was dealer installed, the ESN# can be found on the Receiver itself, or on the Shipping Box.
  - In either Port or Dealer installed cases, the ESN# can be retrieved from the radio display. To obtain the ESN# directly from the radio, follow Steps a-d:
  - a. Turn the radio ON.
  - b. Press the SAT button.
  - c. Press and hold the 'DISP/ESN' button for more than 1.5 seconds.

**NOTE:** The display will show the first 6 or 8 digits of the ESN# and the remaining 6 or 4 digits will be displayed by turning the 'Tune or Text' knob clockwise.

- d. If not already done so, record the ESN# on the last page of the Satellite Radio Kit "Owner's Manual".
- 2. Contact Sirius to activate satellite radio service.
  - Dealer activation call Sirius at 1-888-539-7474 and provide VIN and ESN#.
  - Customer activation instruct customer to call Sirius at 1-888-539-7474 and provide the VIN and ESN#.
- 3. To activate satellite radio service, follow Steps a-d.
  - a. Park vehicle outside with no obstructions of any kind so as not to block the satellite signal to antenna.
  - b. Turn radio ON.
  - c. Press the SAT button to enter SAT mode.
  - d. Tune to channel 184 and wait for activation to complete.

**NOTE:** Activation can take from 10 seconds to 10 minutes. If activation does not occur, contact Sirius at the phone number listed below.

## **TECHNICAL SUPPORT**

For subscription and technical questions <u>after the subscription is activated and is operational</u>, contact Sirius at 1-888-539-7474 and provide VIN and ESN#. See note under ACTIVATION for obtaining ESN# if necessary. If Sirius cannot remedy the concern, the caller will be referred back to your dealer for troubleshooting.