

2002-2003 MPV, 2001-2003 Miata, 2003 Mazda6 Fog Light Socket Holder [Recall 1103F]

Dear Mazda Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect, which relates to motor vehicle safety, exists on certain fog lights installed on 2002-2003 MPV vehicles produced from November 26, 2001 through February 28, 2003, 2001-2003 Miata vehicles produced from July 10, 2000 through February 28, 2003, and 2003 Mazda6 vehicles produced from October 2, 2002 through May 27, 2003. If you are receiving this notice and your vehicle has original equipment fog lights, or accessory fog lights, your vehicle is included in this campaign.

The applicable fog lights are round, and are built into the bumper.



If your vehicle is not equipped with the applicable fog lights, your vehicle is not included in this campaign.

What is the problem?

On certain 2002-2003 MPV, 2001-2003 Miata, and 2003 Mazda6 vehicles, during fog light operation, heat from the bulb can expand the socket holder. After repeated expansion and vibration during vehicle operation, the socket holder may separate from the fog light case. Should this occur, the bulb socket and the harness can drop inside the bumper, and in the worst case, the heat generated can cause the bumper to burn.

What will Mazda do?

Your Mazda dealer will install a retainer spring in the fog lights **free of charge**. This repair should take approximately one (1) hour to complete. However, it may take longer depending on the service workload at your Mazda dealership. Effective with 2001 model year vehicles, any time an owner's vehicle is at an authorized Mazda dealership for a warranty repair, the owner is eligible to receive a Mazda rental car at no charge. Ask your dealer for details about the Mazda Rental Car Reimbursement Program.

What should you do?

As Mazda is concerned about your safety, we would encourage you to make an appointment with any authorized Mazda dealer to have the fog lights repaired. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

What if you have already paid for the repair of the fog lights?

If you have already paid for the inspection/repair or replacement of the fog light(s) due to the separation of the fog light socket holder(s) and any associated vehicle damage resulting from this problem, you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards. Please complete the enclosed "Reimbursement Application Form", including the necessary documentation and mail it to us in the pre-addressed envelope provided, allowing 6-8 weeks for processing.

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our web site and try our "Locate a Dealer" feature at www.mazdausa.com or consult your local yellow pages.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner.

If you are the lessor of a subject Mazda vehicle, we strongly encourage you to forward this recall notification to the lessee, as it is critical that the current driver of the vehicle is notified of the recall program.

Still have questions?

If you have any questions regarding this campaign, please contact our Customer Assistance Center at (800) 222-5500, option #4.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, Washington, D.C. 20590. You may also call their toll-free Auto Safety Hotline at (888) 327-4236.

Your safety is a priority for Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. Please accept our apologies for any inconvenience this program may have caused you.

Sincerely,

Mazda North American Operations

REIMBURSEMENT PLAN

I. Requirements for Reimbursement

If you meet all of the following requirements, you are eligible to receive reimbursement under this plan:

- 1. An authorized Mazda dealer has inspected your vehicle and completed Recall 1103F.
- 2. You own or have owned a subject vehicle within the VIN ranges:

JM3LW28**20 300022 - 334295

JM3LW28**30 334296 - 364412

JM1NB353* 10 200018 - 219554

JM1NB353* 20 219555 - 234924

JM1NB353* 30 300005 - 310671

1YVFP****35 M00348 - M49928

1YVHP****35 M00394 - M49862

Note: The asterisk "*" can be any number or letter.

- 3. You have paid for the inspection/repair of the fog light(s) due to separation of the fog light socket holder(s) and any associated vehicle damage resulting from this problem.
- 4. The inspection/repair has been paid for before August 2004.
- 5. You have an original or legible copy of the paid repair order or invoice receipt showing:
 - Description of the concern reported
 - Inspection/Repair of the fog light(s) due to separation of the socket holder(s)
 - Itemized part(s) and labor charges
 - Vehicle model and year, and vehicle identification number (chassis number)
 - Repair date
 - Repair mileage
 - Name, address, and telephone number of the authorized Mazda Dealer or a licensed repair shop where such repairs were performed
 - Your name and address at the time of repair
 - 6. Mail this reimbursement application form in the enclosed envelope (before August 2004) to:

Mazda North American Operations P.O. Box 5049 Lake Forest, CA 92609-8549

II. Procedure for Reimbursement Request

Once your vehicle has been inspected or repaired by an authorized Mazda dealer, you may apply for reimbursement by submitting the following:

- 1. Complete the reimbursement application form found on the reverse side of this page.
- 2. Mail the reimbursement application form together with a <u>legible</u> copy of the paid repair order and/or invoice using the enclosed envelope *before August 2004*.
- 3. Retain copies of the paid repair order or invoice and this application form for your records.

If you wish to correspond with Mazda regarding this reimbursement plan, please write to the above address and refer to your vehicle identification number (VIN).

Any reimbursement application form that is incomplete, illegible, or sent without the legible copy of the paid repair order or invoice will be returned for completion. If Mazda has any questions concerning your application for reimbursement, you may be contacted. Please allow 6-8 weeks for processing.

(SEE REVERSE SIDE FOR APPLICATION FORM)

Reimbursement Application Form [Recall #1103F] 2002-2003 MPV, 2001-2003 Miata, 2003 Mazda6 Fog Light Socket Holder

| I | | | | |
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| | City | State | Zip Code | - |
| | Home: | | | |
| Phone Number: | Tionic. | | | - |
| | Work: | | | |
| Vehicle Identification | n Number (VINI) | | | |
| vernicle identification | ii Number (viiv). | (17 digits in leng | h) | - |
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| Total Amount of Rei | imbursement Requeste | d: Dollars | Cents | |
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| <u> </u> | Ge | neral Release | | |
| | poration ("Mazda") a | claim for reimburseme | ent for all inspection/repair pe | erformed to |
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| tion with separation VIN: nge for Mazda's paclaims for such instantion North American (ips, and all their | ayment of that clain spection/repair cost Operations, its re respective directors | ts. This release sha gions/distributors (| Mazda, its agents, and its I benefit Mazda and its a foreign and domestic), employees, divisions, su | uthorized its autho |