Service Bulletin

Mazda North American Operations Irvine, CA 92618-2922



© 2014 Mazda Motor of America, Inc.

Subject:

CLUNK / BANG / BUZZ NOISE DURING FIRST FORWARD MOVEMENT AFTER
SITTING

Bulletin No: 04-002/14

Last Issued: 01/21/2014

BULLETIN NOTE

- This bulletin supersedes the previous bulletins 04-009/06 issued 11/16/06, 04-007/08 issued 11/17/08, 04-006/10 issued on 10/22/10 and 11/23/10, and 04-002/12 issued on 03/31/12. The APPLICABLE MODEL(S)/ VINS and DESCRIPTION have been revised.
- · Changes are noted below in Red beside the change bar.

APPLICABLE MODEL(S)/VINS

2013-2015 CX-5 2011-2014 Mazda2 2007-2014 Mazda3 (including Mazdaspeed3)

2006-2014 Mazda5 2007-2012 CX-7 2007-2014 CX-9

2004-2011 RX-8 2006-2014 Miata / MX-5

DESCRIPTION

Some customers may report a slight clunk/bang/buzz noise or jolt from the front of the vehicle. This concern will most likely occur during the vehicles first forward movement after starting the engine. This is a normal operating noise of the Anti-Lock Brake System (ABS). Do not attempt any repairs.

If you encounter a customer complaint for this concern, explain that the noise comes from the ABS/TCS/DSC "Malfunction Detection Function" initial check and that there is no problem. This initial check is a necessary function to ensure the normal operation of the ABS/TCS/DSC system. It occurs when the vehicles first moves forward under the following conditions.

NOTE: Some customers may describe that the noise does not occur all the time. It does occur all the time, but the sound is more likely to be heard on a slow start and not on a quick start (quick acceleration) when engine noise is louder.

Condition	With DSC	Without DSC
The brake pedal is released (normal take-off)	The initial check start at 4 mph (6 km/h) or more.	The initial check start at 3 mph (4 km/h) or more.
The brake pedal is pressed (running on a downhill or creeping along on A/T vehicles)	The initial check start at 9 mph (15 km/h) or more.	The initial check start at 6 mph (10 km/h) or more.

Page 1 of 1